

Ken,

I tried to Add the gaskets, etc. that you sent but I had no luck stopping the leak. In fact, it got worse. Would you be kind enough to re-build it for me. I had the surgery in Sept. of 2010 so I probably recieved this gun in Nov. or Dec. of 2010 as I got right to the research. You'll find the water line quite yellowed as our local water lines are iron. I actually passed the water through ~~a~~ ~~separate~~ ~~#~~ rust and sediment filter too. I now live in N.H. and get my water from a dug well. The lines from the pump are plastic so we only have to deal with the minerals.

I use All 3 of your packages

1) I have a permanent set-up which I run through a thermostatically controlled water unit. It keeps the water at the temp. I want.

2) I use the faucet set-up when I travel. Usually only where I'm going to stay at least over night.

3) I use the sample system as an emergency system. I keep it as well as a full water bottle with me at all times when I leave the house.

The phase 1 chemo program I'm on at the Dana-Farber Cancer Institute causes my body to purge what is left in my intestine. It's nice to know I can successfully rinse my bag from the top although I find the

squeezing of the water bottle to be a bit slow.

I'm used to cleaning my bag out in less than a minute. I guess I'm spoiled. As far as the application of the bag, the best thing I've found so far is

- 1) I put a bit of stoma powder at the bottom of my stoma
- 2) I then put a coat of stomahesive paste from Convatec around my stoma. This serves as an easily removable layer.
- 3) I then use an Eakin ring which I fold one end. This doubles the thickness and helps fill in where my skin dimples. The Eakin ring alone was messy and hard to remove from my skin. The layer of stoma-paste easily releases the Eakin and cleans with little effort.

I have used All of your Advice
so far.

- 1) William's lectric-shave
- 2) Keeping Anything foriegn
off of my skin.
- 3) Stomahesive powder At the
base of the stoma.
- 4) Always be persistant AND
flexible enough to try new
things.

I would surely like to thank you
AND your son for being so inventive
AND coming up with this system.
Salley AND I ARE GRATEFUL for you
being there.

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NO FAX AT this time ...